

## **Cancellation Policy**

### Notice Period & Termination

You may terminate your storage rental at any time by providing written notice at least 7 days before the end of your current billing period.

### Refund Terms

Monthly rental fees are non-refundable once the billing period has started.

Early termination with advance payments may result in refunds for unused complete months, subject to discretion and minus any applied discounts.

Security deposits are refunded within 14 days of vacating, provided the unit is returned in original condition.

### Contract Information

Submitting an online enquiry does not create a binding contract. A contract only forms upon signing the rental agreement and making the first payment.

For questions about cancellations or refunds, contact us:

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